

## News Alert

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### Comdain recognised by Yarra Valley Water for Exemplary Service

Comdain Infrastructure (“Comdain”) is proud to acknowledge the recognition received from Yarra Valley Water (YVW) by providing **Exemplary Service**, part of YVW’s 2020 Strategy, during the delivery of the Craigieburn Link Water Main project.

Comdain’s Senior Project Manager, Adam Maher, Project Manager Ronan Daly and two YVW personnel were presented with an award from YVW’s Managing Director, Pat McCafferty on 16 May 2015. Although Adam and Ronan were presented awards, it was the outstanding community orientated actions of the Comdain field staff that YVW acknowledged to be shining examples of *Exemplary Service*.

The team was nominated for their professionalism and management through the construction delivery of the Craigieburn Link Main project. Extensive planning and community consultation were undertaken ensuring the public’s safety was maintained at all times during the complex works along Craigieburn Road.

A local resident, and YVW customer, was impressed by the way the workers carried out their duties and felt compelled to write a letter to YVW’s customer service department. In her letter she writes:

***“Everyone seemed to know exactly what and where to be done and when. All the finished areas look better than they did before they started, so neat and tidy. I am 80 years old and have seen some trouble jobs and workers in my time. Yarra Valley Water should be proud of them.”***



Comdain’s Senior Project Manager, Adam Maher, said “the award reflects the efforts of everyone involved, specifically the Comdain field crews and the collaborative relationships between Comdain and YVW project management personnel.”

A YVW spokesperson commented “This team has personified what we try to achieve with our Strategy, especially *The Way We Work Enables Extraordinary Performance* and *We Provide Exemplary Service*. They have worked together to provide a service experience for the customers impacted by the construction works that is second to none.”

Comdain’s Chief Executive Officer, Peter Coen, was pleased with the recognition and said “Comdain has a 50 year history of project delivery success and we are acutely aware that a successful project includes a proactive community and stakeholder strategy. I am very proud of our team once again ‘taking the lead’ and being a professional face for our client, Yarra Valley Water.”

**For further information please contact Simon Maher, General Manager Engineering (Vic) on 03 8405 0000.**

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#### About Comdain Infrastructure

Established in 1962, Comdain Infrastructure is a dynamic organisation with an enviable reputation for being a leading engineering and asset management services business specialising in the water, irrigation and gas sectors.

Comdain is one of the leading water network design, construction, maintenance and operations contractors in Australia with a strong focus on continuous improvement delivering lower total cost of ownership for the benefit of all stakeholders including asset owners, managers and end customers. We develop long term relationships with our clients for maintenance and deliver of utility network infrastructure. We have a strong presence across Australia’s eastern sea board, delivering over \$500m of infrastructure for both the private and government sectors over the last four years.

We are deliberately focused on having end-to-end capability in our areas of expertise. Our capability is demonstrated by our track record of achievement and it is underpinned by our commitment to complete the job regardless of what it takes. Robust management systems and processes exist to support our quality people who take full responsibility for their actions and pride in a job well done.

For more information about our capabilities across the water, irrigation and gas sectors, please visit us at: [www.comdaininfrastructure.com.au](http://www.comdaininfrastructure.com.au)

#### About Yarra Valley Water

Yarra Valley Water is Melbourne's largest water and sanitation business. We provide water supply and sewerage services to over 1.7 million people and over 50,000 businesses in the northern and eastern suburbs.

For more information, visit [www.yvw.com.au](http://www.yvw.com.au)